



Welcome to the Ottawa Fertility Centre

The Ottawa Fertility Centre is a world class centre for assisted reproduction with a reputation for quality and excellence. Most of the services you will need can be accessed from our centre, including medical consultations, diagnostic testing, surgery, counseling, medications, and fertility treatments. Our facility is designed with your comfort and care in mind and we are committed to providing an exceptional level of care.

Confirmation of your first appointment

You have recently confirmed an appointment with one of our physicians. If you need to cancel or reschedule your appointment, call **613 686-3378** and the extension listed below at least **two (2) business days** in advance. Late cancellations, rescheduling requests or no shows will be billed a \$100 fee. If you should become pregnant prior to your appointment, we ask that you call us. Your appointment will be cancelled but your referral remains valid for one year and should you require a fertility specialist consultation you can give us a call to book another appointment. *You will receive an automatic reminder of your appointment by e-mail 5 days prior to your appointment. Please let us know if you **DO NOT** want to receive a reminder of your appointment by e-mail.*

Dr. Gale	Ext. 629	Dr. Jackson	Ext. 631	Dr. Magee	Ext. 635	Dr. Vause	Ext. 623
		Dr. Kotarba	Ext. 622	Dr. Shmorgun	Ext. 628	Dr. Wu	Ext. 120

What you need to know about the initial consultation

The initial consultation is intended for both partners (if applicable), therefore please ensure that you and your partner attend the appointment and present OHIP cards. If your partner is unable to attend, we would need a written consent from that partner to talk about their medical history or any previous testing that may have been done. If it is not possible to obtain such consent, please call your doctor's office directly at the above extension for further instructions. This does not apply for same sex couples wishing to use donor sperm. Although partner attendance is still encouraged, it is not mandatory.

You can expect to spend 30 minutes to 1 hour at your first appointment. During this visit, the physician will take a detailed history and do a physical exam. The physical exam will include a pap (if not already done in the last year) and vaginal/cervical swabs as part of our routine screening. The physical exam may be deferred at your request until the next visit if you have your menses at the time of the appointment. Male partners can expect a medical history and potential exam. Both partners will typically leave the initial consultation with instructions to have additional testing which may include blood work, ultrasounds and semen analysis, to be completed in the upcoming weeks. You will also be scheduled for a follow up appointment to review the results and discuss the next step.

The physicians of the Ottawa Fertility Centre are professors of Reproductive Medicine in the Department of Obstetrics and Gynecology at the University of Ottawa. We are committed to training future physicians and health care professionals. Along with your OFC physician, you may be seen by fellows, residents, or medical students at your appointments. Your care will always be under the supervision of experienced professionals, but you may request to be seen only by your OFC physician.

Like you, we celebrate the joy of children. However, out of respect for the sensitivity of those attending our centre as well as for safety reasons, we kindly ask that you make childcare arrangements when attending appointments at the Centre.

Your Privacy is important to us

All interactions with the Ottawa Fertility Centre are kept confidential. While we cannot control chance meetings with other patients entering or leaving the building, all patients are here for the same reason so you can feel safe and secure knowing that you are not alone and that you are among people who understand. All employees of the Ottawa Fertility Centre exercise the utmost care in protecting confidentiality. For more on our patient privacy policy, please visit our website at www.conceive.ca

Help us stay scent free.

Please do not wear any perfume or scented products on the day of your visit.

Insurance Coverage and Payment for Services

Ontario Residents with valid OHIP cards: Your initial consultation with the Ottawa Fertility Centre and subsequent follow up visits will be covered by OHIP. If you have recently moved from another province or territory, out of province health cards are accepted up to 3 months after your move, with the exception of Quebec health cards.

Quebec Residents: While the Ottawa Fertility Centre does not accept health cards from the Régie de l'assurance maladie du Québec (RAMQ), we will provide you with receipts so that you may request reimbursement from the Regie. The Québec government also offers a significant tax credit for infertility treatments please visit www.revenuquebec.ca for details. Please present your Quebec Health Card at every visit as a form of ID. **Fees for Quebec patients: \$355 for female; \$225 for male.**

Military Patients who use Ontario Blue Cross: You are covered for appointments with preauthorization only, so please visit your Military MD prior to your appointment and ask for authorization. If you have not received preauthorization for your appointment, you will be expected to pay for your portion of the appointment. Please present your military health card at each visit.

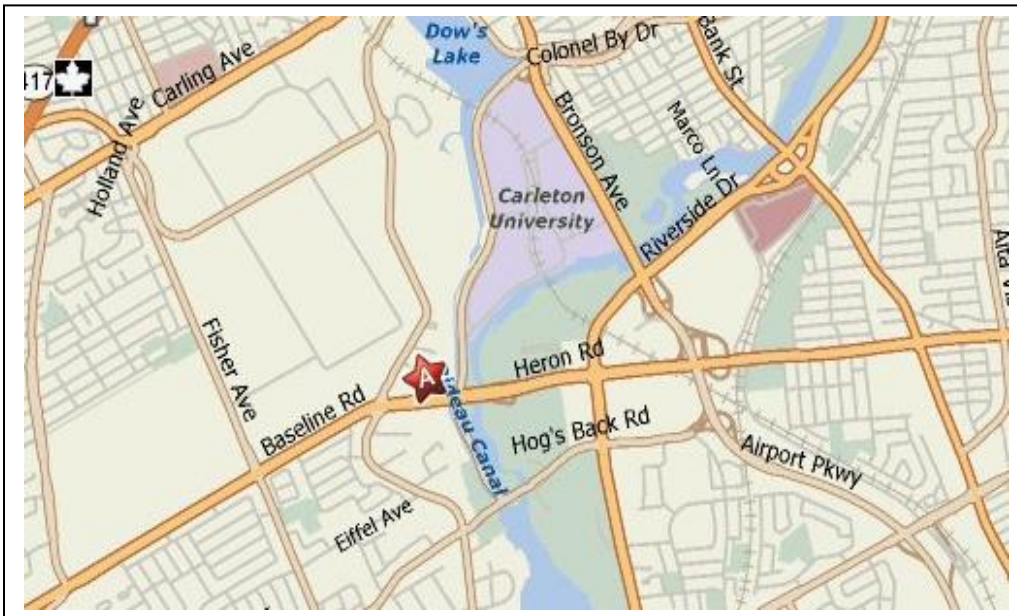
Third Party Insurance: If you have third party insurance such as through your Embassy or through the Interim Federal Health Program, you will be expected to pay at the time of your visits and submit claims directly to your insurance provider for reimbursement.

Detailed fee information is available at <https://conceive.ca/fees/>

Finding More Information

Web site: www.conceive.ca

We are located at 955 **Green Valley Crescent** - North of Baseline and Prince of Wales. **Patients should expect to pay for parking (\$1.50 per 30 minutes).**



Help us stay scent free.
Please do not wear any perfume or scented products on the day of your visit.